



# REVOLUTIONARY PRODUCT SUPPORT

**ACTIVECARE**

DIRECT

BY

***HOFFMAN EQUIPMENT***

SINCE 1920





On site: Hoffman tech dispatched after generated ActiveCare alert.



## How it works

Using CareTrack® — the Volvo telematics system — thousands of machine data points are captured and sent to the Volvo Uptime Center in Shippensburg, PA. A team of data analysts then uses a proprietary system which monitors and analyzes machine health in real time. This ensures those most familiar with the machine are the ones keeping an eye on it for you.



Hoffman tech at worksite checking ActiveCare generated service issue.

# Profit Potential

Current customers enrolled in ActiveCare Direct are profiting from massive fuel efficiency; idle times and overall fleet utilization.

Customers will save money on costly repairs by reducing common machine misuse issues.

### Reduced Fuel Cost

**10 – 15%**

### Reduced Idle Times

**7%**

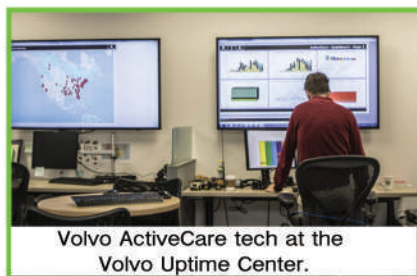
### Machine Utilization

**5 – 10% Improvement**

**Certified results by infield testing!**



# WHAT YOU'LL GET:



Volvo ActiveCare tech at the Volvo Uptime Center.

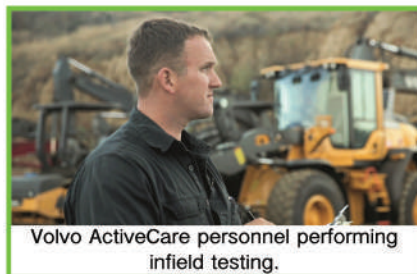
## 24/7/365 Active Machine Monitoring

With ActiveCare Direct, there's no need to decipher raw data or react to a flood of alarm codes. **VOLVO DOES IT FOR YOU!**

Get alerts **ONLY** when they're important

Avoid unplanned downtime

Expedite service

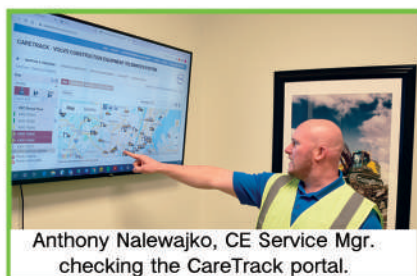


Volvo ActiveCare personnel performing infield testing.

## ActiveCare Direct Cuts Through the Noise

One reason that telematics is challenging is the abundant number of machine alerts that are delivered that may or may not require an action — leaving you unable to determine what's important and what's not. Here's how ActiveCare Direct is different:

- Thousands of alerts from your machine are delivered to the Volvo Uptime Center.
- Data is filtered and prioritized using a proprietary system.
- Only a small fraction of alerts are used to create cases that make their way to the dealer and customer.
- An email is delivered with not only the alert itself, but a recommended solution and potential result if no action is taken.



Anthony Nalewajko, CE Service Mgr. checking the CareTrack portal.

## Monthly Fleet Reports

Rather than logging in to a telematics portal and sorting through mountains of data, you will get easy-to-understand monthly fleet reports you can use to improve fleet utilization, identify opportunities for operator training, better manage service schedules, improve uptime and reduce operator costs.

**MAXIMIZE UPTIME WITH  
HOFFMAN EQUIPMENT  
AND  
ACTIVECARE  
DIRECT**



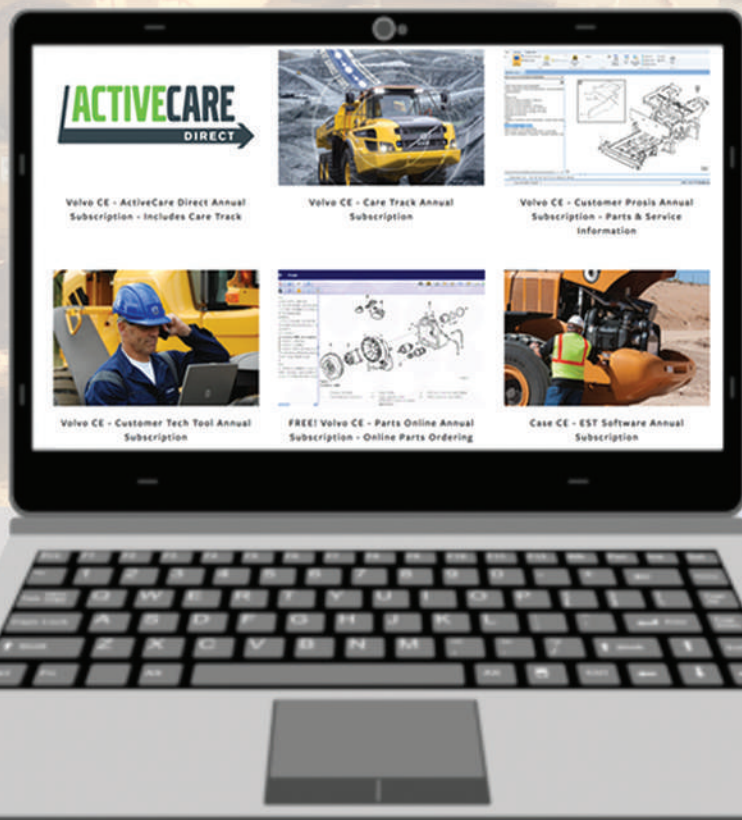
Two of Hoffman's factory trained mechanics at work.



# ENROLLING IN **ACTIVECARE** DIRECT IS SIMPLE THROUGH HOFFMAN'S CUSTOMER SERVICE PORTAL!

**VISIT AND ENROLL  
TODAY!**

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